

Type of Inspection

New ☐ _____
 Annual ☐ _____
 Follow-Up 12/08/09
 (Prev. Inspection Date)
 Complaint ☐ _____
 Courtesy ☐ _____
 Random ☐ _____

NCDA&CS, VETERINARY DIVISION**ANIMAL WELFARE SECTION****1030 MAIL SERVICE CENTER,****RALEIGH, NC 27699-1030****PHONE: 919/715-7111, FAX: 919/733-6431**

INDOOR ☐
 OUTDOOR ☐
 BOTH ☒

ANIMAL WELFARE INSPECTION

GPS Coordinates - N:

35.00362

W:

79.50365LICENSE #: 37 (Expired 6/05)TYPE FACILITY: Animal Shelter (Private/Public) ☒ Boarding Kennel ☐ Pet Shop ☐ Public Auction ☐BUSINESS NAME: The HorsesOWNER: Linden SpierADDRESS: 400 Felford-McMullen Rd., Relford, NC 28376TELEPHONE: (910) 875-6768VMO HunterCOUNTY Hoke

Number of Primary Enclosures

400 K-9
400 Fel.

Animals Present: Dogs

532

Cats

54612/08/09 Dogs-746 Cats-592

Inspector: Mark "X" in each box, if adequate.

Circle each item number, if inadequate.

Use NA if not applicable

Total 7/12/10 1,078Total 12/08/09 1,338**STRUCTURE****Housing Facilities**

- ☒ 1. Structure & Repair
☒ 2. Ventilation & Temp.
☒ 3. Lighting
☒ 4. Ceiling, Wall, Floors
☒ 5. Storage
☒ 6. Water Drainage

SANITATION

- ☒ 11. Waste Disposal
☒ 12. Odor
☒ 13. Ceiling, Wall, Floors
☒ 14. Primary Enclosures
☒ 15. Equipment & Supplies
☒ 16. Washrooms, Sinks, Basins
☒ 17. Insect/Vermin Control
☒ 18. Building & Grounds

SPECIAL ITEMS**Records**

- ☒ 24. Description of Animals
☒ 25. Records/Vet Treatment
☒ 26. Origin/Disposition
☒ 27. Signature (boarding kennel)
☒ 28. Written permission from owner for commingling (doggie daycare)

Primary Enclosures

- ☒ 7. Structure & Repair
☒ 8. Space
☒ 9. Ventilation & Temp.
☒ 10. Adequate Shelter

HUSBANDRY

- ☒ 19. Adequate Feed/Water
☒ 20. Food Storage
☒ 21. Personnel
☒ 22. Ratio of 1:10 personnel to animals if >4 in primary enclosure or common area
☒ 23. Animals' Appearance

Transportation

- ☒ 29. Care in Transit Discussed

Veterinary Care

- ☒ 30. Isolation Facility
☒ 31. No Signs of Illness/Treated

☐ APPROVED☒ CONDITIONALLY APPROVED☒ DISAPPROVEDDate: 7/12/10 Time: _____

Inspector's Signature

Owner/Authorized Agent's Signature

AW-2

Rev. 1/07

White= Office

Canary= Inspector

Pink= Owner

PAGE ____ OF ____

Outcome Summary Report

Print Date Monday, July 12, 2010

Outcome StartDate 1/1/2010 12:00

Outcome EndDate 7/12/2010 11:51

Species

Age Group

Site

<u>Animal#</u>	<u>Name</u> :	<u>Species</u>	<u>Primary Breed</u> :	<u>Age</u>	<u>Sex</u>	<u>Alter</u>	<u>Outcome Type</u> :	<u>Outcome S</u>
<u>ARN#</u> :			<u>Secondary Breed</u>			<u>Jurisdiction</u> :	<u>TransferOu</u>	
+ Adoption							Total Outcomes: 1070	
+ Died							Total Outcomes: 18	
+ Return to Owner/Guardian							Total Outcomes: 2	
Total Count:								

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100%

Find | Next

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Outcome Summary Report

Print Date Monday, July 12, 2010

Outcome StartDate 1/1/2010 12:00

Outcome EndDate 1/31/2010 11:59

Species

Age Group

Site

<u>Animal#</u>	<u>Name</u> :	<u>Species</u>	<u>Primary Breed</u> :	<u>Age</u>	<u>Sex</u>	<u>Alter</u>	<u>Outcome Type</u> :	<u>Outcome S</u>
<u>ARN#</u> :			<u>Secondary Breed</u>				<u>Jurisdiction</u> :	<u>TransferO</u>

☒ Adoption

Total Outcomes: 181

Total Count:

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Outcome Summary Report

Print Date Monday, July 12, 2010

Outcome StartDate 2/1/2010 12:00

Outcome EndDate 2/28/2010 11:59

Species

Age Group

Site

<u>Animal#</u>	<u>Name</u> :	<u>Species</u>	<u>Primary Breed</u> :	<u>Age</u>	<u>Sex</u>	<u>Alter</u>	<u>Outcome Type</u> :	<u>Outcome S</u>
<u>ARN#</u> :			<u>Secondary Breed</u>				<u>Jurisdiction</u> :	<u>TransferOu</u>

+ Adoption

Total Outcomes: 179

Total Count:

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Outcome Summary Report

Print Date Monday, July 12, 2010

Outcome StartDate 3/1/2010 12:00

Outcome EndDate 3/31/2010 11:59

Species

Age Group

Site

<u>Animal#</u>	<u>Name</u>	<u>Species</u>	<u>Primary Breed</u>	<u>Age</u>	<u>Sex</u>	<u>Alter</u>	<u>Outcome Type</u>	<u>Outcome S</u>
<u>ARN#</u>			<u>Secondary Breed</u>				<u>Jurisdiction</u>	<u>TransferOu</u>

☒ Adoption

Total Outcomes: 157

Total Count:

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Outcome Summary Report

Print Date Monday, July 12, 2010

Outcome StartDate 4/1/2010 12:01

Outcome EndDate 4/30/2010 11:51

Species

Age Group

Site

<u>Animal#</u>	<u>Name</u> :	<u>Species</u>	<u>Primary Breed</u> :	<u>Age</u>	<u>Sex</u>	<u>Alter</u>	<u>Outcome Type</u> :	<u>Outcome S</u>
<u>ARN#</u> :			<u>Secondary Breed</u>				<u>Jurisdiction</u> :	<u>TransferOu</u>

⊕ Adoption

Total Outcomes: 165

Total Count:

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Outcome Summary Report

Print Date Monday, July 12, 2010

Outcome StartDate 5/1/2010 12:00

Outcome EndDate 5/31/2010 11:59

Species

Age Group

Site

<u>Animal#</u>	<u>Name</u> :	<u>Species</u>	<u>Primary Breed</u> :	<u>Age</u>	<u>Sex</u>	<u>Alter</u>	<u>Outcome Type</u> :	<u>Outcome S</u>
<u>ARN#</u> :			<u>Secondary Breed</u>				<u>Jurisdiction</u> :	<u>TransferOu</u>

+ Adoption

Total Outcomes: 136

Total Count:

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Export

Outcome Summary Report

Print Date Monday, July 12, 2010

Outcome StartDate 6/1/2010 12:00

Outcome EndDate 6/30/2010 11:59

Species

Age Group

Site

<u>Animal#</u>	<u>Name</u>	<u>Species</u>	<u>Primary Breed</u>	<u>Age</u>	<u>Sex</u>	<u>Alter</u>	<u>Outcome Type</u>	<u>Outcome S</u>
<u>ARN#</u>			<u>Secondary Breed</u>				<u>Jurisdiction</u>	<u>TransferOu</u>

☒ Adoption

Total Outcomes: 166

Total Count:

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7
150 TOTAL



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Outcome Summary Report

Print Date Monday, July 12, 2010

Outcome StartDate 7/1/2010 12:01

Outcome EndDate 7/12/2010 11:51

Species

Age Group

Site

<u>Animal#</u>	<u>Name</u>	<u>Species</u>	<u>Primary Breed</u>	<u>Age</u>	<u>Sex</u>	<u>Alter</u>	<u>Outcome Type</u>	<u>Outcome S</u>
<u>ARN#</u>	:		<u>Secondary Breed</u>				<u>Jurisdiction</u>	<u>TransferOu</u>

+ Adoption

Total Outcomes: 86

Total Count:

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30
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848 - 0889

SERVICE AGREEMENT

CUSTOMER

ACCOUNT #



NEW ACCOUNT



CURRENT ACCOUNT



NEW LOCATION



CHANGE



INCREASE



DECREASE



COMPACTOR RENTAL



COMPACTOR SALE



CONTRACT RENEWAL



CANCELLATION



ADDENDUM / MODIFICATION



COD

CUSTOMER

P.O.N.

CUSTOMER'S NAME

SERVICE ADDRESS

SITE TELEPHONE

CUSTOMER'S
BILLING NAME

BILLING ADDRESS

CUSTOMER

SERVICE CONTACT

TELEPHONE

875-6003

SCHEDULE OF CHARGES

Service Charge Per

\$

Service Charge For Load/Per Month

\$

_____ Loads/Service _____ Times/

Week @ \$

per

Delivery/Exchange Charge

\$

_____ Containers @ \$ _____ per container

Service Charge Per Load/Pull

\$

Equipment Maintenance Charge/Rental

\$

Per

Dispatch Charge Per Ton

\$

Miscellaneous Charge

\$

CONTAINER SPECIFICATIONS

QUANTITY	CAPACITY (CUBIC YDS)	TYPE OF CONTAINER					FREQUENCY DAYS/WEK
		CONC	PACIFIC	FRONT	ROAD	OTHER	

I am very sorry that I can not
do the service that we had scheduled due to
I have a truck down and am unable to. We can
reschedule at a later date. Thank You for understanding.

	MON	TUE	WED	THUR	FRI	SAT	SUN	TOT
NEW								
OLD								
ROUTE								

Equipment Delivery Date

Effective Service Date



THE TERMS AND CONDITIONS ON REVERSE SIDE ARE PART OF THE AGREEMENT.

CUSTOMER

CONTRACTOR

AUTHORIZED SIGNATURE

REPRESENTATIVE'S SIGNATURE

TITLE

DATE

7-12-10

REPRESENTATIVE'S TITLE

DATE

thank you so very much, I truly appreciate it. When you come out next remind me to give you the receipt for your taxes. LS On 7/9/2010 11:00 AM. Mark Kara wrote:

Linden, just ordered 25 heavy duty silver tarps. Was told they would arrive early next week. I'll keep checking to see when they've shipped.

Order Confirmation

Thank you for your order, Kara Soules.

Your order number is: 21199

Date of order: 7/9/2010 10:44 AM

Shipping Method: UPS Ground

Payment Method: Credit card payment

Ship To

Linden Spear
Email: kara.soules@us.army.mil
The Haven
400 Fulford McMillan Rd.
Raeford, NC 28376
United States
Phone:910-875-6768

Bill To

Kara Soules
110 Gingham Lane
Pinehurst, NC 28374
United States
Phone:202-725-1956

Product Information

Product Name	Part No.	Quantity	Item Price	Total Price
Heavy Duty Silver Tarp 10'x20' Case of 5	PTSIL6OZ-C010020	5	\$95.99	\$479.95
Subtotal:			\$479.95	
Discounts:			-\$100.00	
Shipping & Handling:			\$135.06	
Tax:			\$0.00	
Order Total:				\$515.01

Additional Information

Policy Agreement:

I have read and agree to the Shipping, Return, and Privacy policies

Linden Spear
Executive Director

Re: Heavy Duty Silver Tarps (25 total) -- Order Confirmation Info

Subject: Re: Heavy Duty Silver Tarps (25 total) -- Order Confirmation Info

From: Linden Spear <thehavennc@gmail.com>

Date: Sat, 10 Jul 2010 08:32:02 -0400

To: Mark Kara <slugger_k@yahoo.com>

**Inspection Report
The Haven, 12 July 2010**

**The Haven
License #37 (expired 6/05)
Continued Inspection Follow-up from 12/08/09**

Items that need to be addressed:

STRUCTURE

Housing Facilities

1) Structure & Repair

Walter Reid Building – The dry wall needs to be covered in a material that is impervious to moisture.

Isolation Building – Linoleum was ripped on the floor.

2) Ventilation & Temperature

Walter Reid Building – Temperature was 85* inside this building at 12:15 PM with AC units and fans running. The ambient temperature for indoor facilities is required to be maintained between 50* & 85*. There was not a thermometer present but Mrs. Spear requested a volunteer bring in a digital thermometer to get a reading. There should be a thermometer present in all indoor animal housing areas to monitor the temperature.

Isolation building-a thermometer was needed in this area. Horse Barn-electric fans are used in the isles where dogs and cats are housed in crates. There is not any air conditioning or heat available in this area to maintain the required temperature control of 50* - 85*. There should not be any dogs or cats housed in the barn.

**Inspection Report
The Haven, 12 July 2010**

3) Lighting

Horse Barn – There were still dogs and cats housed in crates in this area today. Lighting is very poor and it is difficult to see the dogs and cats inside the crates. The area that is used to wash the food and water receptacles also has very poor lighting. This area also is used to store dog and cat supplies such as medications and shampoos. It is difficult to read the labels of the products due to the poor lighting.

Hospital Building – the lighting in this area is also very dim in the area that the dogs and cats are housed in. It is difficult to see an animal in its crate.

4) Ceiling, Wall, Floors – Walter Reid Building – If the ceiling is insulated and sealed it will help to retain cool air in summer and warm air in the winter. The walls need to be covered in a material that is impervious to moisture and sealed at the joints. The Floors need to be sealed and adequate drains installed if floors are hosed during cleaning.

5) Storage – Walter Reid Building – Bags of dry food were sitting directly on the concrete floor. All unopened bags of dry food should be stored elevated off the concrete floor and all open bags must be stored in airtight containers with lids. Although no perishable food was noted during this inspection, 02 NCAC 52J .0201 (d) requires refrigeration shall be provided for supplies of perishable food. Wet food (canned) was observed in some of the food receptacles, which would indicate, refrigeration may be needed in some cases. Storage in other areas on the premises needs attention. Horse Barn - This area has many stalls that are being used to store dry and canned pet food, bedding and other items. These areas need to be

Inspection Report
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freed of accumulations of trash, junk, waste products and discarded matter. Possibly because of the issues cited above, there is evidence of rodent and insect infestation. The food and water bowl clean up area has shelves which contain medications and shampoos. These items are covered in mold and dust. Hospital / Surgery Building – Material, supplies & accessories need to be stored in an orderly, clean / sanitized condition.

Isolation Building –

debris, trash and junk was noted on top of the cages and around the inside and outside of this building. This area needs to be kept clean as well. Hospital over-flow (3-sided shed) – Mrs. Spear stated all animals in this area were supposed to be moved to the new isolation building (Imps Building) today. A lot of debris/trash/junk, was noticed on the floor and piled up around the back wall of this shed. Multiple open bags of food were noticed within the shed.

6) Water Drainage

Walter Reid Building – there needs to be adequate drainage if floors are to be hosed.

Primary Enclosures

7) Structure & Repair

Cat Houses:

The cat houses are numbered 1) – 18)

- 1) Hole in threshold at the door opening.
- 2) Damaged linoleum.
- 3) Damaged linoleum. The paint is peeling from the tin ceiling in this house. A cat with matted fur was noted.
- 4) Damaged linoleum.
- 5) Damaged 2 x 4

Inspection Report
The Haven, 12 July 2010

- 6) Damaged linoleum.**
- 7) Damaged linoleum in cubby space.**
- 8) Damaged screen door, more gravel is needed.**
- 9) Damaged linoleum.**
- 10) Damaged linoleum in cubby space.**

A heavily torn tarp was used between house # 12 and house # 13. (This tarp was not there to serve as a primary cover or shelter from inclement weather; however the tarp is heavily torn and therefore does not serve its purpose

- 11) No damaged noted.**
- 12) Heavily worn carpet covered cat tree.**
- 13) Damage noted.**
- 14) No damage noted.**
- 15) No damage noted.**
- 16) Damaged linoleum.**
- 17) No damage noted.**
- 18) No damage noted.**

Dog Enclosures: The numbers represent the numbers on the kennels. It should be noted that A and B had to be utilized because a lot of the kennels had the same numbers.

“More gravel needed” = there should be a depth of 6 inches of gravel covering the floor of the enclosure.

“Fencing” = fencing is loose and / or there are holes in the fencing and / or there are damaged fence pipes.

“Dog houses” = the roof is missing and / or severely deformed and / or surfaces are damaged from chewing.

“Tarps” = missing tarp or damaged tarp, lack of protection from excessive sun and inclement weather.

**Inspection Report
The Haven, 12 July 2010**

“holes dug in ground” = hole in pen floor, possibly from digging by inhabitants. Holes can allow water to pool. It can pose a risk to the animal.

Pen No. Inadequate Item

- 11) More gravel needed**
- 12) More gravel needed. Found dead mouse in kennel.**
- 13) Dog houses need replacing.**
- 14) More gravel needed.**
- 15) More gravel needed.**
- 16) Holes dug in ground; need to fill holes. More gravel needed.**
- 17) Holes dug in ground; need to fill holes. More gravel needed.**
- 18) No problems noted.**
- 19) No problems noted.**
- 20) Holes dug in ground; need to fill holes. More gravel needed. Dog house is damaged. The roof has a hole in the top.**
- 21A) Torn tarp on top of the dog kennel.**
- 22A) No problems noted.**
- 23A) Torn tarp. PVC tarp frame hanging down.**
- 24A) Torn tarp. Damaged dog house. The dog house has a hole in the top of the house.**
- 25A) Fence pipe broken. The pipe has a sharpe end and the dog could be injured if the dog steps on same.**
- 26A) Torn Tarp needs replacing.**
- 27A) Chain Link bottom of fence needs replacing. The wire fencing needs repair.**
- 28A) Torn Tarp over the dog kennel.**
- 29A) The wiring on the kennel needs to be repaired.**
- 30A) Fencing damaged by extensive rusting.**
- 31A) No problems noted.**
- 32A) No problems noted.**

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- 33A) No problems noted.**
- 35A) No problems noted.**
- 36A) No problems noted.**
- 37A) Dug holes in kennel floor; need to fill holes. More gravel needed.**
- 38A) More gravel needed.**
- 39) Dug holes in kennel floor; need to fill holes. More gravel needed.**
- 40) No problems noted.**
- 41) No problems noted.**
- 42) No problems noted.**
- 47A) Damaged chain link fencing.**
- 48A) More gravel needed.**
- 49A) Damaged chain link around the kennel needs to be repaired.**
- 50A) There is standing water in the dog kennel.**
- 51A) Damaged dog house – the roof is caved in.**
- 52A) Holes dug in ground. More gravel needed. Damaged dog house.**
- 53A) Roof is missing from dog house.**
- 54A) Holes dug in ground; fill holes; More gravel needed.**
- 55A) Holes dug in ground; fill holes; More gravel needed.**
- 56A) Damaged chain link fencing around the kennel.**
- 57A) Spider webs around the top of the kennel, indicative of incomplete cleaning.**
- 58A) Spider webs around the top of the kennel, indicative of incomplete cleaning.**
- 59A) Damaged dog house needs replacing. Spider webs on top of the kennel, indicative of incomplete cleaning.**
- 60A) Damaged dog house; hole in the roof.**
- 61A) Hole in kennel fence needs to be repaired.**
- 62A) Spider webs on top of kennel, indicative of incomplete cleaning. Damaged chain link fencing.**
- 63A) Spider webs on top of kennel. Damaged chain link.**
- 64A) Damaged chain link fencing needs repair.**

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- 65A) Damaged cross contamination barrier needs to be repaired.**
- 66A) Rusted fence pipes needs replacing which can pose a hazard to dogs because of rusted ends that are loose.**
- 75) More gravel needed.**
- 76) Damaged fencing needs to be repaired; hole in the wire.**
- 77) Damaged fencing needs to be repaired; hole in the wire.**
- 78) Uneven concrete and crack in concrete.**
- 130A) Needs more gravel added to kennel floor.**
- 131A) Needs more gravel added to kennel floor.**
- 132A) Damaged water buckets. The plastic buckets are chewed up and need replacing.**
- 133A) Fill holes in the kennel. Dogs could fall in the holes and injure themselves.**
- 134A) Fill holes in the kennel. Dogs could fall in the holes and injure themselves.**
- 135A) Fill holes in the kennel. Dogs could fall in the holes and injure themselves.**
- 136A) Fill holes in the kennel. The dogs could fall in the holes and injure themselves.**
- 137A) Fill holes in the kennel. The dogs could fall in the holes and injure themselves.**
- 138A) Fill holes in the kennel. A tree stump in the pen needs to be removed. The dogs cannot have contact with wood.**
- 139A) Fill holes in the kennel. The dogs could fall in the holes and injure themselves.**
- 140A) Fill holes in the kennel. The dogs could fall in the holes and injure themselves.**
- 141A) Fill holes in the kennel. The dogs could fall in the holes and injure themselves.**
- 142A) The cross contamination barrier is down and is not effective.**

Inspection Report
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- 143A) The cross contamination barrier is down and is not effective.**
- 144A) The cross contamination barrier is down and is not effective.**
- 145A) The cross contamination barrier is down and is not effective.**
- 146A) No occupants. Tarp frame pipe is leaning.**
- 147A) Damaged cross contamination barrier is down and not effective.**
- 148A) Fill holes in the kennel. The dogs could fall in the holes and injure themselves.**
- 149A) Fill holes in the kennel. The dogs could fall in the holes and injure themselves.**
- 150A) Fill holes in the kennel. The dogs could fall in the holes and injure themselves.**
- 151A) Fill holes in the kennel. The dogs could fall in the holes and injure themselves.**
- 152A) Fill holes in the kennel. The dogs could fall in the holes and injure themselves.**
- 153A) Fill holes in the kennel. The dogs could fall in the holes and injure themselves.**
- 154A) Roof on dog house needs repairing**
- 155A) Tall grass needs to be cut.**
- 156A) Tall grass needs to be cut.**
- 157A) Fill holes in the kennel. The dogs could fall in the hole and injure themselves.**
- 158A) More gravel needed.**
- 159A) Fly bites on dogs' ears.**
- 160A) Fill holes in the kennel floor.**
- 35B) The fencing needs to be repaired. Loose wire is showing. More gravel needed.**
- 36B) More gravel needed.**
- 37B) More gravel needed.**
- 38B) Tall grass inside the kennel needs to be cut.**
- 39B) More gravel needed.**

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- 40B) Hole in top of dog house needs to be repaired.**
- 41B) Unoccupied. No problem noted.**
- 42B) Unoccupied. No problem noted.**
- 43B) The fencing needs repair. More gravel needed.**
- 44B) The fencing needs repair. More gravel is needed.**
- 45B) The fencing needs repair. More gravel is needed.**
- 46B) The fencing needs repair. More gravel is needed.**
- 47B) Fencing needs repair. More gravel is needed.**
- 48B) The fencing needs repair. More gravel is needed.**
- 49B) The fencing needs repair. The wire is loose. The tarp is torn covering the kennel.**
- 50B) The fencing is damaged and needs repair. The wiring is loose.**
- 51B) The fencing is damaged and needs to be repaired.**
- 52B) More gravel is needed on the kennel floor.**
- 53B) More gravel is needed on the kennel floor. There are holes in the fence that need to be repaired.**
- 54B) Hole in chain link needs to be repaired.**
- 55B) No problems noted.**
- 56B) PVC frame holding up the tarp over the kennel is damaged. Damaged chain link fencing needs to be repaired.**
- 57B) Roof on the dog house is damaged.**
- 58B) No problems noted.**
- 59B) NO problems noted.**
- 60B) More gravel is needed.**
- 61B) A hole in the concrete floor needs to be sealed. Holes and cracks in the concrete can harbor germs and insects.**
- 62B) Damaged chain link fence needs to be repaired.**
- 68B) There was a limping dog noted in this kennel. Mrs. Spears advised that the Veterinarian had examined the dog. The chain link fencing is damaged.**
- 69B) The chewed up plastic water bowl needs to be replaced.**
- 70B) No problems noted.**

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71B) The dog in this kennel needs to be groomed, hair is matted. Severe matting promote skin lesions & / or disease. The fencing needs repair.

72B) No problems noted.

73B) The gate pipe was rusted through and needs to be replaced.

74B) No problems noted.

77B) No problems noted.

79B) The support pole for the tarp that covers the kennel is bent.

80B) More gravel needed.

81B) The uneven concrete in this dog kennel is noted. This hinders when cleaning the kennel.

85B) Fill holes in the kennel. The dog could fall in the hole and injure itself.

86B) Bark is chewed from a pine tree in the dog kennel. Dogs cannot have any access to wood.

87B) Holes need to be filled in the dog kennel. More gravel needed.

88B) Cross contamination barrier has become unsecured.

89B) Fill holes in the kennel. More gravel needed.

Damaged chain link needs to be repaired.

90B) Unoccupied. No problems noted.

91B) Bare dirt is showing in this kennel. More gravel needed.

92B) Bare dirt is showing in this kennel. More gravel needed.

93B) The kennel has uneven concrete flooring.

94B) The kennel has uneven concrete flooring.

95B) The dog house does not have a top.

96B) Unoccupied. No problem noted.

97B) Bare dirt is showing. More gravel needed.

98B) Kennel floor has uneven concrete. Uneven concrete can make it more difficult to properly and thoroughly clean.

**Inspection Report
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- 99B) More gravel needed. The dog does not have any water.**
- 100B) More gravel needed. The dog does not have any water.**
- 101B) Unoccupied. No problems noted.**
- 102B) Unoccupied. No problems noted.**
- 103B) There are cracks in the concrete floor. The cracks need to be sealed.**
- 104B) There are cracks in the concrete floor. The cracks need to be sealed.**
- 105B) Unoccupied. No problems noted.**
- 106B) There are holes in the wire. The wire needs to be repaired.**
- 107B) There are holes in the wire. The wire needs to be repaired.**
- 108B) The tarp covering the kennel is torn and needs to be replaced.**
- 109B) The holes in the kennel floor need to be filled and more gravel needed.**
- 110B) The holes in the kennel floor need to be filled and more gravel needed.**
- 111B) The holes in the kennel floor need to be filled and more gravel needed.**
- 112B) The kennel floor needs more gravel added. There was no water for the dogs in this kennel.**
- 113B) The kennel floor needs more gravel added. There was no water for the dogs in this kennel.**
- 114B) The kennel floor needs more gravel added. There was no water for the dogs in this kennel.**
- 126B) The holes need to be filled and more gravel needed.**
- 127B) The holes need to be filled and more gravel needed.**
- 128B) The cross contamination barrier is down and needs to be repaired or replaced.**
- 129B) The roof is caved in on the dog house and needs to be replaced.**

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130B) Large hole in dog kennel needs to be filled and more gravel needed.

E1) No problems noted.

E2) Overgrown weeds and grass need to be cut. Poor sanitation is noted. There is hair trapped in the kennel wire and on the ground around the kennel.

E3) The damaged fencing needs to be repaired. More gravel needed. The overgrown grass and weeds need to be cut. There is hair trapped in the kennel wire and on the ground around the kennel.

E4) A large amount of flies were swarming around a dirty food bowl that contained old, wet dog food. Hair and fecal matter were noted around the outside of this kennel.

E5) This pen housed a dog whose left front foot appeared to be injured. Possible old injury. Possible old broken bone.

Pens Behind the Horse Barn:

A1) Fencing needs to be repaired.

A2) No structural problems noted.

A3) Damaged dog house needs to be replaced.

A4) No structural problems noted.

All 4 of these pens have poor sanitation. There is hair and fecal matter in the fencing and around the outside of the pens. The grass is overgrown in this area. More attention to cleaning and cutting the grass is needed.

First Carport Pens

B1) No structural problems noted.

B2) There was not any food or water receptacles in this pen. No structural problems noted.

B3) The dog was lying on top of the dog house. Feces and urine covered the floor. No structural problems noted.

B4) No structural problems noted.

B5) No structural problems noted.

B6) No structural problems noted.

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B7) No structural problems noted.

B8) No structural problems noted.

There was a large number of swarming flies, an accumulation of hair and fecal matter trapped between the fencing causing poor sanitation and foul odors. The dog houses need cleaning. There is an accumulation of trash was in this area that needs to be removed. More attention to cleaning is needed.

D2) Single pen. A bent fence pipe needs to be replaced. Fencing needs to be repaired.

D1) Hair and fecal matter were trapped in the fence wire and lying on the ground around the kennel. Fencing needs to be repaired.

175) The fencing needs to be repaired.

185) A rodent hole was observed next to the concrete kennel. More attention is needed to vermin control.

184) A broken fence pipe needs to be replaced.

183) There is significant hair and fecal matter around the outside of this kennel.

186) There is significant hair and fecal matter around the outside of this kennel.

187) There is significant hair and fecal matter around the outside of this kennel.

181) There is significant hair and fecal matter around the outside of this kennel.

180) There is significant hair and fecal matter around the outside of this kennel.

179) The fencing on the gate needs to be repaired.

178) The fencing on this kennel needs to be repaired.

177) This is the Wolf / Hybrid Habitat Kennel. The fencing on the kennel needs to be repaired.. There is significant hair and fecal matter around the outside of this kennel.

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Last group of pens behind the horse barn:

C1) Kennel floor has uneven concrete. Uneven concrete can make it more difficult to properly and thoroughly clean.

C2) There is bare dirt showing in this kennel. More gravel needed.

C3) More cleaning is needed in this kennel.

C4) There is an adult dog housed in this pen which has a tumor in the stifle area of its' right rear leg that shows evidence of having been irritated from dangling and rubbing against the dogs' leg. The needs grooming & has significant matting of dead hair on its back.

C5) The holes in the kennel need to be filled and more gravel added.

C6) The cross contamination barrier is down in not effective. The concrete is cracked. The tarp is sagging from standing water in it.

C7) More gravel is needed.

C8) There was not a tarp for this kennel.

C9) The dogs in this pen had lesions on their ear tips from fly bites.

C10) More gravel is needed.

C11) The dogs in this pen had lesions on their ear tips from fly bites. More gravel needed.

C12) A tarp is needed for this kennel. More gravel needed.

C13) A tarp is needed for this kennel. More gravel needed.

C14) A tarp is needed for this kennel. More gravel needed.

C15) More gravel needed.

C16) More gravel needed.

C17) More gravel needed. The dog house is damaged.

C18) More gravel is needed in this kennel.

C19) The concrete is uneven in this kennel. Uneven concrete can make it more difficult to properly and thoroughly clean.

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The center isle in this area has overgrown grass at the last 2 pens. There are sanitation problems in all of these areas with hair in the fencing and around the edges of the pens. More attention is needed to cleaning and cutting the overgrown grass as well as the structural issues addressed.

Food and water receptacles, holes dug in the dirt and dog fecal matter was observed in 10 horse stalls to indicate dogs have been housed in the horse stalls. A volunteer stated the owner would place dogs in the stalls to contain those that were fearful of thunder storms or had escaped from their cage or kennel during the night. The horse stalls are not acceptable areas to house dogs.

8) Space

Crates in horse barn

area: Crates are not numbered in this area so it is difficult to identify a noted inadequate crate. Refer to photos taken today. Owner has been notified that animals should not be held in horse barn. Owner has notified us several times that the animals were there temporarily and she would not house animals in the horse barn subsequently. The following photo numbers will give examples space inadequacies: Haven 071210pat 002.JPG shows a large breed black dog housed in a crate with inadequate space.

Haven 071210pat 009.JPG shows a dog housed in a crate with inadequate space.

Haven 071210pat 010.JPG shows a puppy that was being housed in this area for 2-3 weeks while being medicated for a ringworm condition. This information was offered by a volunteer.

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Haven 071210pat 014JPG shows a large black dog with inadequate space.

Haven 071210pat 029JPG gives an example of inadequate space.

Haven 071210pat 031JPG shows a black lab with inadequate space. The sanitation is poor in this enclosure.

Haven 071210pat 032JPG shows a puppy with mange in a crate with poor sanitation.

Isolation

Building

Cage # 1036 was noted with 3 cats and no elevated resting surface.

9) Ventilation & Temperature

These inadequacies are discussed in Item # 2 for indoor areas.

10) Adequate Shelter

Pen #'s	Inadequate
Item	

13) The dog house has a hole in the roof.

21A The tarp is torn.

23A The tarp is torn.

24A The tarp is torn and the dog house has a hole in the roof.

26A The tarp is torn.

28A The tarp is torn.

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51A The dog house is damaged. There is a hole in the roof.

60A The dog house is damaged. There is a hole in the roof.

154A The dog house is damaged. There is a hole in the roof.

40B The dog house is damaged. There is a hole in the roof.

57B The dog houses are damaged from chewing.

107B The tarp is damaged.

129B The dog house is damaged. There is a hole in the roof.

C8 There is no tarp over this kennel.

C12 The tarp is damaged.

C13 The tarp is damaged.

C14 The tarp is damaged.

C17 The dog house is damaged.

Many of the dogs have plastic barrels for houses. Many of these barrels are out of shape. Some of the barrels are lodged in holes in the ground making it impossible for the animal to gain entry. These need to be replaced.

SANITATION

10) Waste Disposal

There is a very large pile of bags of waste approximately 7 feet high and approximately 20 feet wide and 20 feet long behind the horse barn as was the case in the last inspection. The owner provided a statement from Rob's Trash Co. which stated the company had the Haven scheduled for trash removal today but due to a truck being down, would have to reschedule their trash pick-up. On each inspection there has been a very large pile of trash to be removed. Reference file ID # haven 071210pat 026JPG. It is unknown as to how often the trash is removed from the premises.

There is also an accumulation of trash, junk and debris in the horse barn. All areas of trash, junk and debris accumulation should be cleaned in order to improve pest

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control and to protect the health and well-being of the animals.

10 out 18 cat houses were short one litter pan. There should be one litter pan per 3 cats.

The gravel exercise areas for the cats are being used as a litter pan. Many areas of old feces were noted.

11) Odor

Odors are noticeable in all areas. Odors can be described as foul due to poor sanitation caused by areas of accumulated hair and fecal matter around the animal enclosures in the outside areas. Inside the buildings the odors can also be described as foul due to the walls needing to be cleaned (isolation building) and many of the enclosures having not been cleaned for the day. The areas around the outside of the kennels that have accumulated hair, food, fecal matter create foul odors and flies. Accumulated foul air around kennels can help cause odor and insect presence. Fly bags and bait were noted.

There were foul odors of urine and feces noted upon entering the hospital surgery building.

12) Ceiling, Wall, Floors

Isolation Building – the walls were noted to be extremely dirty.

It was understood this inspection began early (8:30AM) in the day and that cleaning for the day was underway. The ceiling, wall and floors at this facility do not show evidence of having been cleaned regularly.

13) Primary Enclosures

Cleaning of primary enclosures was on going during this inspection. Many of the dogs were enclosed in pens or crates that they were not able to walk around or lie down in without coming in contact with their waste.

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14) Equipment and Supplies

Equipment and supplies for this facility are stored in areas that rodents and insects have easy access to. Much attention is needed to proper storage and sanitation of equipment and supplies.

It was noted that the facility has set up a stall in the horse barn for the clean bedding. It is the one area that has been cleaned and organized but will act as a rodent nest in the near future if measures are not taken to store this bedding in rodent proof containers.

Chewed/damaged food/water receptacles were noted in many enclosures. Those receptacles must be replaced.

15) Washrooms, Sink, Basins

Hot water is available for cleaning food and water bowls but extra clean receptacles were not seen. This facility has an area for cleaning but the area needs to be cleaned, organized and better utilized.

New areas at this facility must have facilities for maintaining cleanliness among animal caretakers, animals, and animal food and water receptacles.

16) Insect / Vermin Control

There was evidence of rodent habitation. There were bait boxes positioned on the grounds. There was a heavy infestation of flies around the animal enclosures. Fly bait was noted in the horse barn. Fly catcher bags were noted also. Good sanitation practices aide in insect and vermin control.

17) Building & Grounds

Poor sanitation is a problem over the entire facility except the new Imps Building (a new hospital building that is 12' x 50'). Animals were moved there this morning.

Grounds around the property have a lot of overgrown brush/weeds/grass. As well as a lot of bags of trash, old wire, kennels, debris and junk around the property.

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Husbandry

18) Adequate Feed / Water

Dog Pen # E4 contained wet old food where flies were swarming.

Dog Pen B2 – a water receptacle was not noted in this pen.

19) Food Storage

Hospital overflow (3 sided shed) – multiple open bags of food noticed within the shed. All open bags of food shall be stored in airtight containers with lids.

Hospital/Surgery Building – open/unsealed bags of food were in the building. All open bags of food shall be stored in airtight containers with lids.

Walter Reid Building-stacks of dry food were stored directly on the concrete floor.

Horse barn-food was haphazardly stored in the horse stalls; there was not any protection from rodent and insect infestation.

20) Personnel

There were 3 employees cleaning in the Walter Reid Building where there were 263 cats and 6 dogs housed.

There were 3 volunteers on site assisting with cleaning, accompanying the inspectors to answer questions and assisting with the records.

There were 4 employees observed cleaning the outside kennels in the Walter Reid Building area.

Sanitation requirements state that all enclosures for dogs and cats must be properly cleaned a minimum of two times per day.

There does not appear to be sufficient staffing to meet these requirements.

1,078 animals were present today.

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21) Animals' Appearance

It was noted today there were several dogs and cats with matted fur.

C4 housed an adult dog with a tumor in the stifle area of the right rear leg that showed some irritation. This dog had an area of dead hair on its' back.

C9, C11 housed dogs that have irritated ear tips from fly bites.

Many dogs are housed in enclosures without adequate space in order to sit, stand or lie down without coming in contact with waste.

SPECIAL ITEMS

Records

24) Description of Animals

25) Records / Vet Treatment

26) Origin / Disposition

Records from January 1, 2010 of all animals adopted from this facility were requested for examination. The owner provided a computer report for each month showing the number adopted.

The report showed 1,070 animals adopted. The owner provided 586 hardcopy records which were examined. The owner stated the 484 records not present were located at volunteer's homes that were entering that data into the database for the facility.

Owners of all animal shelters are required to maintain all records for a period of one year on site for examination when requested.

02 NCAC 52J .0103 Inspection of Records

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All operators of animal shelters, pet shops, boarding kennels, public auctions, and persons operating as dealers shall make all required records available to the director or his authorized representative on request, during the business and cleaning hours listed on the license application. The operator must be able to match each animal to its record upon request. Records shall be maintained for a period of one year after the animal is release.

VETERINARY CARE

31) No Signs of Illness Treated

Pen C4 – dog with tumor on leg

Inside horse barn in crates – puppies with mange and ringworm – volunteer stated these were being medicated.

No records were reviewed on these cases. Treatment records were requested but not provided on these cases.

02 NCAC 52J .0103 Inspection of Records

All operators of animal shelters, pet shops, boarding kennels, public auctions, and persons operating as dealers shall make all required records available to the director or his authorized representative on request, during the business and cleaning hours listed on the license application. The operator must be able to match each animal to its record upon request. Records shall be maintained for a period of one year after the animal is released.

Comments:

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Mrs. Spear provided a copy of an invoice showing a case of 5 tarps 10' x 20' was ordered on 7/10/10. She stated many of the tarps were damaged in a recent storm.

Mrs. Spear provided a copy of a fax that Rob's Trash Co. sent on 7/12/10 stating they would not be able to remove her trash on schedule due to a broken down truck.

Though Mrs. Spear stated previously that the linoleum in the cat houses would be corrected by this time, she now states that all linoleum must be removed and replaced because of installation errors.

4 new cat houses have been added but are not in use at this time. According to Mrs. Spear 96 cats should be housed here from the Walter Reid Building. These houses are to be constructed so there can be 2 separate groups of 12 cats in each side of each house. NOTE: This is identical to what Mrs. Spear told during our visit on March 24, 2010.

A new 12' x 50' Hospital / Isolation building has been donated. It is called the "Imps Building" and is located near the Walter Reid Building. There were 20 puppies housed here today. A thermometer was needed in this building. However, there were 2 portable A/C units in this building and the building felt cool at the time of this inspection.

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Addendum to July 12, 2010 Haven Report

Mrs. Spear indicated that Rob's Trash Co. was scheduled to remove the pile of trash from behind the horse barn on July 12, 2010. She offered a copy of a fax from Rob's Trash Co. stating the owner had a broken down truck and would have to reschedule the trash pickup at a later date.

July 15, 2010 a phone call to owner Rob of Rob's Trash Co. revealed information regarding trash removal from The Haven facility on 400 Full-McMillian Road, Raeford, NC.

Rob stated today in a phone conversation that Mrs. Spear has not been a customer previously. This would have been the first pick up at The Haven. When advised of the address, he stated that he did not service that area of Hoke Co.